

## FOR IMMEDIATE RELEASE

### One Year Later, Ryla Exceeds 2010 Jobs Creation Commitment to Alabama

Customer Contact Company Hiring Additional 250 Employees Ahead of Schedule

Thursday, August 19, 2010

**Atlanta, GA** – [Ryla, Inc.](#) today announced it is hiring immediately to fill an additional 250 customer service positions at its Saraland call center facility. The new positions will increase the total number of customer service professionals that Ryla employs in Saraland to more than 700, exceeding its commitment to the state of Alabama, City of Saraland and Mobile County ahead of schedule. Full-time positions are available; commencing as early as August 30, 2010.

“We're pleased to be in a position to offer more opportunities sooner rather than later, and continue our commitment to long-term growth in Saraland,” said Mark Wilson, Ryla CEO and Founder. “It's not only good for Ryla, but also for the greater Mobile community and Alabama.”

In addition to the customer service positions, Ryla is also seeking to fill several supervisory and support staff positions. The company, which supports Fortune 500 companies and government agencies, provides customer contact services and does no telemarketing.

Job seekers should apply online at [http://www.ryla.com/Job\\_Opportunities.htm](http://www.ryla.com/Job_Opportunities.htm) for consideration. Qualified applicants will be contacted by Ryla's human resources team to schedule an onsite interview.

Ryla launched its Saraland Regional Headquarters and Data Center in June 2009. The company has committed to employing at least 1,200 by December 2011, and makes a concerted effort to leverage local vendors and suppliers.

#### **Positions Available:**

- Customer Service Representatives
- Supervisors
- Assistant Directors

#### **About Ryla**

Ryla is a leading provider of global customer contact solutions for companies and government agencies requiring *Excellent Interactions Every Time*.<sup>SM</sup> Domestically focused, Ryla delivers both ongoing and on-demand customized solutions and staffing to meet each

client's business goals, including quick ramp-up, project-based solutions for crisis response and seasonal retail needs. To learn more, visit [www.ryla.com](http://www.ryla.com) or call 1-888-YES-RYLA.

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